



Current Holiday Production Lead Times for Orders Submitted Today

Production lead times assume that all order requirements are met; lead time restrictions apply to specific products and decorating methods. Timeframes listed are the number of production days after order clearance. Contact customer service for specific details.

	SureShip®	Reorders	New Orders	Spec Samples
Leed's	1 day*	3 days	5 days	Contact us
Trimark USA	Unavailable***	3 days	5 days	Contact us
Trimark Canada	1 day	3 days	5 days	Contact us
Bullet	1 day	3 days	5 days	Contact us
JournalBooks	1 day	3-5 days	5-7 days	Contact us

Order Receipt Deadlines for Delivery by 12/22/17 – Expedited Shipping Required

	SureShip® Orders	Reorders	Decorated Orders	Blank Orders
Leed's	12/20*	12/18	12/14**	12/21
Trimark USA	12/20***	12/18***	12/14***	12/20
Trimark Canada	12/20	12/18	12/14	12/21
Bullet	12/20	12/18	12/14	12/21
JournalBooks	12/20	12/14	12/12	N/A

*SureShip service is no longer available for deboss, drinkware or embroidery on Leed's products for holiday delivery. The next available shipping day is 1/3/18.

**The last day to submit an order for delivery before Christmas for drinkware is 12/14/17 and for embroidery is 12/11/17.

***SureShip is currently unavailable for apparel orders. The last day to submit an embroidery order for apparel for delivery before Christmas is 5pm on 12/12/17. All apparel orders received after 12/12/17 will ship in 2018.

Holiday Operating Schedule

	Leed's / Trimark USA	Bullet	JournalBooks
Fri 12/22	Normal operations	Normal operations	Closing at noon
Mon 12/25	Closed	Closed	Closed
Tue 12/26	Customer Support 8am – 8pm; Production closed	Normal operations	Normal operations
Wed 12/27	Customer Support 8am – 8pm; Production closed	Normal operations	Normal operations
Thu 12/28	Customer Support 8am – 8pm; Production closed	Normal operations	Customer Support normal operations; Production closed
Fri 12/29	Customer Support 8am – 8pm; Production closed	Closed	Customer Support normal operations; Production closed
Mon 1/1	Closed	Closed	Closed
Tue 1/2	Normal operations	Normal operations	Normal operations

SureShip® next day turnaround is available on orders received by midnight EST for Leed's and Bullet, 5pm EST for Trimark and 1pm EST for JournalBooks. All SureShip order submission requirements must be followed to qualify. Production time for all order types begins upon receipt of signed Order Approval Form, all order and shipping information, and approval of credit.

Last updated 12/05/17